



Department  
for Transport

## Thameslink, Southern and Great Northern Franchise

### Train Service Requirements

December 2015

*(Left) Front cover of the government's 'Train Service Requirement' document*

[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/525781/tsqn-service-level-commitments.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/525781/tsqn-service-level-commitments.pdf)

From: [Department for Transport](#)

First published: 20 October 2014

Last updated: 26 May 2016, [see all updates](#)

Part of: [Public register of rail passenger franchise agreements](#) and [Rail network](#)

**Franchise agreements and ancillary documents for Govia Thameslink Railway Limited.**

<https://www.gov.uk/government/publications/govia-thameslink>

Please note: extracts are from official government publications and are set out here for information only. They do not purport to be the documents themselves. In all cases, reference to the official documents should be made.

Web addresses may change from time to time and links are given for information only.

The table on page 3 represents our understanding of the train service requirements as they affect the Fen Line, Mondays to Fridays, from May 2017 and should not be relied upon as a statement of contract contents.

Extract from Table 1 – NORTHBOUND

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TSGN Agreed form T&R 04 - 140201 ECML 2 - Final Agreed Version  
25/05/2016

ECML 2: East Coast Mainline Minimum Service Specification and First and Last Train Specification

TABLE 1: NORTHBOUND

Direct services from London to each station	Origin	Monday to Friday											Saturday					Sunday																
		Journey Times		0200-0659		0700-0959		1000-1659		1700-1729		1800-1959		2000-2059		2100-2159		2200-0159		Service leaves London		Journey Times		0200-0659		0700-0959		0900-2059		2100-2159		Service leaves London		
		Average	Maximum	Total	TPH	Total	Total	Total	Total	Total	Total	Total	Total	First (no later than)	Last (no earlier than)	Average	Maximum	Total	TPH	Total	Total	First (no later than)	Last (no earlier than)	Average	Maximum	Total	TPH	Total	Total	First (no later than)	Last (no earlier than)			
CEX and ECML Outer Services only	Letchworth			0	0	0	1	0	2			4	3	-	-			0	0	0	0	-	-			0	0	0	1	-	-			
	Royston			0	0	0	1	0	2			4	3	-	-			0	0	0	0	-	-			0	0	0	1	-	-			
	Cambridge	49	54	1	2	18	6	2	2			4	3	06:45	23:00	49	54	1	2	18	6	2	2	06:45	23:00	47	52	1	2	16	2	06:45	23:00	
	Waterbeach			2 (note 1)	1	10	3	1	1	1	1	1	3	05:45	23:00			2 (note 1)	1	10	3	1	1	1	1	10	3	1	1	10	3	06:00	23:00	
CEX and ECML Inner Services only	Ely			2 (note 1)	1	10	3	1	1	1	1	3	05:45	23:00			2 (note 1)	1	10	3	1	1	1	1	10	3	1	1	10	3	06:00	23:00		
	Litlington			2 (note 1)	1	10	3	1	1	1	1	3	05:45	23:00			2 (note 1)	1	10	3	1	1	1	1	10	3	1	1	10	3	06:00	23:00		
	Downham Market			2 (note 1)	1	10	3	1	1	1	1	3	05:45	23:00			2 (note 1)	1	10	3	1	1	1	1	10	3	1	1	10	3	06:00	23:00		
	Wattlington			2 (note 1)	1	10	3	1	1	1	1	3	05:45	23:00			2 (note 1)	1	10	3	1	1	1	1	10	3	1	1	10	3	06:00	23:00		
CEX only	King's Lynn	56	104	2 (note 1)	2 (note 1)	16	6	2	2	2	2	3	05:45	23:00	57	103	2 (note 1)	2 (note 1)	16	6	2	2	2	2	06:00	23:00	58	101	1	1	10	3	06:00	23:00

Note 1: The minimum requirement at Old Street, Essex Road, Highbury & Islington and Drayton Park before 10:00 on a Sunday morning may be reduced, but only to the extent that the Franchisee (having used all reasonable endeavours) is unable to secure the necessary rights to operate services on the Moorgate branch.  
 Note 2: One additional service shall be provided from Hatfield North to Stevenage, calling at Watton-in-Snow, arriving at Stevenage before 06:15.  
 Note 3: The specified total must include four services from London to each of Hatfield & London, Welwyn, Stevenage and Foston, arriving at Cambridge between 07:15 and 08:15, with a maximum interval of 55 minutes between consecutive arrivals at Cambridge.  
 Note 4: The requirement increases to three trains per hour between 16:00 and 18:29 on Saturdays.  
 Note 5: One additional service shall be provided from Stevenage to Peterborough, calling at all stations, arriving at Peterborough before 06:45.  
 Note 6: One additional service shall be provided from Cambridge to King's Lynn, calling at all stations, arriving at King's Lynn before 07:15.  
 Note 7: One additional service shall be provided from Cambridge to King's Lynn, calling at all stations, arriving at King's Lynn before 07:30.  
 Note 8: The frequency of service may be reduced to one train per hour in up to two hours of the day between 07:00 and 15:29 Monday to Friday and one hour between 07:00 and 21:59 on a Saturday to allow for pre-existing freight services to operate.

N.B. Notes 6 and 7 apply to Fen Line services.

Extract from Table 1 – SOUTHBOUND

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TABLE 2: SOUTHBOUND

Direct services to London from each station	Destination	Monday to Friday											Saturday					Sunday															
		Journey Times		0200-0659		0700-0959		0900-0959		1000-1659		1700-1729		1800-1959		2000-2059		2100-2159		2200-0159		Service arrives London		Journey Times		0200-0659		0900-2059		2100-2159		Service arrives London	
		Average	Maximum	Total	TPH	Total	Total	Total	Total	Total	Total	Total	First (no later than)	Last (no earlier than)	Average	Maximum	Total	TPH	Total	Total	First (no later than)	Last (no earlier than)	Average	Maximum	Total	TPH	Total	Total	First (no later than)	Last (no earlier than)			
CEX and ECML Outer Services only	King's Lynn	56	103	1	6	2	2	2	2	2	2	5	06:45	00:30	57	103	0	2 (note 2)	29	5 (note 1)	07:45	00:30	58	56	0	1	12	4	10:00	00:30			
	Wattlington			1	6	2	1	10	1	1	3	06:45	00:30			0	1	15	3 (note 1)	07:45	00:30			0	1	12	4	10:00	00:30				
	Downham Market			1	6	2	2	10	1	1	3	06:45	00:30			0	2 (note 2)	29	5 (note 1)	07:45	00:30			0	1	12	4	10:00	00:30				
	Littleport			1	6	2	1	10	1	1	3	06:45	00:30			0	1	15	3 (note 1)	07:45	00:30			0	1	12	4	10:00	00:30				
CEX only	Ely			1	6	2	2	20	2	2	5	06:45	00:30			1	2	30	5 (note 1)	06:45	00:30			0	1	12	4	10:00	00:30				
	Waterbeach			1	6	2	1	10	1	1	3	06:45	00:30			1	1	20	3 (note 1)	06:45	00:30			0	1	12	4	10:00	00:30				
	Cambridge	49	53	1	6	2	2	20	2	2	4	06:45	23:30	50	54	1	2	30	5	06:45	23:30	48	50	0	2	24	4	09:45	23:30				
	Royston			1	6	2	0	0	0	0	2	-	-			1	0	0	0	-	-			0	0	0	0	-	-				
CEX only	Letchworth			1	3	0	0	0	0	0	0	2	-	-			1	0	0	0	-	-			0	0	0	0	-	-			

Note 1: One additional service shall be provided from King's Lynn to Cambridge, calling at all stations, departing King's Lynn no earlier than 23:00.  
 Note 2: The frequency of service may be reduced to one train per hour in up to two hours of the day between 07:00 and 19:59 Monday to Friday and one hour between 07:00 and 21:59 on a Saturday to allow for pre-existing freight services to operate.  
 Note 3: The requirement increases to three trains per hour between 09:00 and 11:59 on Saturdays.  
 Note 4: The requirement increases to two trains per hour arriving in London between 17:00 and 19:59 on weekdays.  
 Note 5: The minimum requirement at Drayton Park, Highbury & Islington, Essex Road and Old Street before 10:00 on a Sunday morning may be reduced, but only to the extent that the Franchisee (having used all reasonable endeavours) is unable to secure the necessary rights to operate services on the Moorgate branch.

N.B. Notes 1 and 2 apply to Fen Line services.

**Our understanding of the half-hourly service commitment  
(Please note that the table below has no official status)**

<b>Contracted MINIMUM Train Service Requirement for Fen Line from May 2017</b>									
	<i>From TSGN Franchise 'Train Service requirements' published in May 2014 by DfT)</i>								
<i>Mondays to Fridays</i>	TOTAL	TOTAL	TOTAL	TPH	TOTAL	TOTAL	TOTAL	TOTAL	TOTAL
<i>Southbound to Kings Cross</i>	0200-0659	0700-0959	0800-0859	1000-1959	1000-1959	2000-2059	2100-2159	2200-0159	
Kings Lynn	1	6	2	2*	18	2	2	5	
Watlington	1	6	2	1	10	1	1	3	'Half-hourly'
Downham Market	1	6	2	2*	18	2	2	5	(2 tph)
Littleport	1	6	2	1	10	1	1	3	shown in
Ely	1	6	2	2	20	2	2	5	YELLOW
Waterbeach	1	5	2	1	10	1	1	3	-and on
Cambridge North **	-	-	-	-	-	-	-	-	Saturdays too!
Cambridge (CEx only)	1	6	2	2	20	2	2	4	
Royston (CEx only)	1	6	2	0	0	0	0	2	
Letchworth (CEx only)	1	3	0	0	0	0	0	2	
** New station due to open on 21 May 2017 (not part of contracted service) <span style="float:right">TPH = trains per hour</span>									
* in up to 2 off-peak hours - 1 tph (1 freight train per hour may run instead)									
CEx - Cambridge Express - max 2 stops between Cambridge and King's Cross									
<i>Mondays to Fridays from Kings Cross</i>	TOTAL	TPH	TOTAL	TOTAL	TOTAL	TOTAL	TOTAL	TOTAL	TOTAL
<i>Northbound</i>	0200-0659	0700-1559	0700-1559	1600-1859	1700-1759	1900-1959	2000-2059	2100-2159	2200-0159
Letchworth (CEx only)	0	0	0	1	0	2		4	3
Royston (CEx only)	0	0	0	6	2	2		4	3
Cambridge (CEx only)	1	2	18	6	2	2		4	3
Cambridge North **	-	-	-	-	-	-	-	-	-
Waterbeach	2^	1	10	3	1	1	1	1	2
Ely	2^	2	18	6	2	2	2	2	3
Littleport	2^	1	10	3	1	1	1	1	3
Downham Market	2^	2*	16	6	2	2	2	2	3
Watlington	2^	1	10	3	1	1	1	1	3
Kings Lynn	2^	2*	16	6	2	2	2	2	3
*in up to 2 off-peak hours -1 tph (1 freight train per hour may run instead) <span style="float:right">^ one train starts at Cambridge</span>									
CEx - Cambridge Express - max 2 stops between Cambridge and King's Cross									
<a href="https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/381933/tsgn-service-level-commitments.pdf">https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/381933/tsgn-service-level-commitments.pdf</a>									

**TSGN 'Train Service Requirements' published by DfT in May 2014 and December 2015.**